



ORIENTATION FOR SBF MEMBERS

18th August 2026



Capability Builder: Future Ready Actionable Programmes

Scaled Internationally

- GlobalConnect@SBF
- Centre for the Future of Trade and Investment (CFOTI)
- Overseas Market Workshops and Business Missions

Smart Enabled

- AI Solutions
- Technology Implementation Advisory Services (TIAS)
- Cyber Resilience Centre
- InvoiceNow

Skills Empowered

- Enterprise Workforce Transformation Package (EWTP)
- Jobs-Skills Integrator for Wholesale Trade (JSIT)
- Progressive Wage (PW) Mark
- SBF Business Institute

Sustainability Centric

- NetZeroHub.SG - Singapore Emission Factors Registry (SEFR)
- Cost and Carbon Reduction Programme

Socially Impactful

- SBF Foundation
- VolunteerInc.
- EmployWell
- MigrantWell

Scaled Internationally

SBF supports businesses in exploring overseas opportunities by providing market insights, connections, and advisory support for international expansion



Member outcomes

SBF helps companies understand overseas opportunities, build market knowledge and connect with partners so expansion plans can move from intent to action.

How SBF can help new members

- **Awareness** — Seminars, conferences, publications: ASEAN Conference (31 Jul 2026), Europe Conference, LATAM Conference (24 Sep), plus Australia, Hong Kong and China events
- **Interest** — Business missions & trade shows to test markets: JS-SEZ, USA, Egypt (w/ President's visit), CAEXPO; active markets span Indonesia, Thailand, Vietnam, Cambodia, Taiwan, Mongolia, China, Kazakhstan, Egypt, Nigeria, Mexico
- **Action** — Partnership calls, FTA advisory, manpower support, in-country help via Singapore Enterprise Centres, grants (OMIP / BizAdapt).
- **Advocacy** — Ministerial roundtables & dialogues: SG-KR Digital Dialogue, SG-Tanzania Business Dialogue.

Get started by speaking to SBF if...

... your company is exploring a new market, seeking trusted overseas connections or assessing regionalisation readiness.

Featured programmes / platforms

GlobalConnect@SBF Centre for the Future of Trade & Investment (CFOTI)

Overseas Market Immersion Programme (OMIP) Business Missions


20,000
companies engaged
4,300
advisory and
support
540
projects facilitated

Smart Enabled

SBF helps businesses adopt digital technologies and emerging solutions to improve operational efficiency and stay competitive in a rapidly evolving economy



Member outcomes

SBF helps companies identify practical digital use cases and connect with advisory support, solution providers and tools that strengthen productivity and resilience.

Contact: smart.tech@sbf.org.sg

How SBF can help new members

- Introduce digital solutions that address common business pain points.
- Guide members on technology implementation through advisory services.
- Raise awareness of cyber risks and guide members towards cyber resilience support.
- Support InvoiceNow adoption to streamline digital payments and transactions.

Featured programmes / platforms

- **Technology Implementation Advisory Services (TIAS)** — independent, vendor-neutral advisory for SMEs involving requirements gathering, solution scoping, vendor sourcing / assessment and project oversight; supported by IMDA & Enterprise Singapore
- **GenAI** enablement with tech partners — trends, hands-on tools, use cases
- **Cyber Resilience Centre** — holistic support from pre to post incident. Pre-incident: Cyber Health / Plus clinics, Phishing Ex, Post Incident: Cyber Incident Helpline

Get started by speaking to SBF if...

... your company wants to adopt AI, improve processes, strengthen cybersecurity or choose the right technology solution.

3 defining features of today's landscape:

- **The Great Acceleration** — pace of innovation now measured in months
- **Building the Digital Core** — connected data & systems, data warehouse/lake, APIs
- **Guard Rails** — AI governance & human oversight, cyber resilience, third-party/supply-chain risk

Skills Empowered

SBF helps businesses connect with workforce grants, salary support and bespoke training solutions that help businesses transform while managing manpower costs.



Member outcomes

SBF supports companies in developing leaders and employees, redesigning jobs and equipping the workforce with skills needed for business transformation.



REINTEGRATE

Mid-career Pathways Programme (MCPP)

- ✓ Helps mature mid-career individuals (>=40 yrs) look for a full-time role with Host Organisations
- ✓ 70% allowance support from Government



RECRUIT

Career Conversion Programme (CCPs)

- ✓ SBF handles 5 CCPs:
 - Sustainability
 - Wholesale Trade
 - SME Professionals
 - Overseas Markets
 - Human Capital
- ✓ Salary Support: Up to 90%, from 3 to 6 months (up to \$7,500 per month for mature individuals)



RESKILL, UPSKILL

Training Workshops

- ✓ Business-centric programmes in internationalisation, smart/digital solutions, sustainability, social impact and business operations.
- ✓ 2025: >250 workshops were organised / 3,200 participants

New Popular Workshops:

- ✓ AI-Powered Operations & Automation with Claude CoWork
- ✓ Mastering Incoterms 2020
- ✓ COMPASS Framework



REDESIGN JOBS & WORKFORCE TRANSFORMATION

Jobs Skills Integrator Programme (JSIT)

- ✓ Helping 950 Wholesale Trade companies hire, train and redesign jobs.

Enterprise Workforce Transformation Package (EWTP)

- ✓ Help companies align workforce transformation with business strategy and implementation
- ✓ CCPs (Job Redesign Reskilling) that help firms redesign existing jobs through financial funding



RECOGNITION

Progressive Wage (PW) Mark

- ✓ Accredits firms that pay progressive wages to lower-wage workers
- ✓ PW Mark-eligible suppliers and subcontractors must be PW Mark-accredited for government tenders and quotations

Get started by speaking to SBF if...

... your company wants to develop its leaders, redesign jobs, or reskill employees for transformation — and tap grants, salary support and training to manage manpower costs.

Contact: ewtp@sbf.org.sg, learn@sbf.org.sg

Sustainability Centric

SBF helps businesses meet growing sustainability requirements to increase competitiveness.



Member outcomes

SBF helps companies respond to customers' sustainability expectations and reduce emissions (e.g. identify practical opportunities to improve resource efficiency).

Contact: NetZeroHub@sbf.org.sg

How SBF can help new members

- Understand what is sustainability, emissions, and reporting requirements
- Calculate GHG emissions, prepare decarbonisation action plan
- Prepare sustainability report, prepare your 'sustainability' section of your tender
- Developed resource portal where members can find the right tools, partners and resources
- Advise you on how to pick up green skills for your workforce

Featured programmes / platforms:

- **Platform** — www.netzerohub.sg. Includes Singapore Emission Factors Registry (SEFR) and more.
- **Programmes** — Cost & Carbon Reduction Programme; Green 100
- **Services** — Sustainability Advisory; Career Conversion Programme - Sustainability; Green skills
- **Policy** — Advocacy & Events

Get started by speaking to SBF if...

... your company wants to reduce costs and emissions, prepare sustainability reports, or respond to customer procurement requirements.

Why it matters

- **Regulatory:** Singapore's mandatory climate disclosure law; carbon tax rising from \$45/tCO₂e (2026) → up to \$80 (2030); EU/China rules may restrict market access.
- **Customer demand:** More MNCs require suppliers to reduce emissions; procurement tenders asking for sustainability information from you.
- **Value creation:** ~50% of SMEs that started decarbonising realised financial benefits, e.g. +5% EBITDA margins

Socially Impactful

SBF helps businesses embed social responsibility into their operations and contribute meaningfully to their employees, communities and society



Member outcomes

SBF helps companies build trust with employees and stakeholders. Employees seek purposeful work, consumers expect ethical brands, and stakeholder expectations around social impact continue to grow.

How SBF can help new members

- Connect your company to opportunities that create positive social impact.
- Support employee engagement through corporate volunteering.
- Advance inclusive employment and migrant wellbeing initiatives.

More than 5,200 companies have been supported through social impact programmes and initiatives across SBF and SBF Foundation.

Featured programmes / platforms:

VolunteerInc.

- **VolunteerInc:** Helps companies of all sizes to design, start and sustain meaningful corporate volunteering.
- Built on the P.A.C.T. model (Purposeful Alignment, Active Matching, Capability Development and Trust Building).



- **MigrantWell:** Mobilised resources with community partners to meet the underserved healthcare needs of migrant workers through dental, physiotherapy and psychological care programmes.
- Since 2022, 42,180 migrant workers has received care services.



- **EmployWell:** Re-integrates vulnerable persons into the workforce: Between 2022 to 2026, 2,118 individuals received employability support, 1,063 individuals re-entered the workforce
- **Join us at The Istana**
Sun 1 Nov 2026 8am-12pm
Guest-of-Honour: President
Tharman Shanmugaratnam

Get started by speaking to SBF / SBF Foundation if...

Your company wants to engage employees through volunteering and contribute to community, strengthen responsible business practices, and meet growing expectations from employees, consumers and stakeholders.

You've seen the Programmes relevant to you.

So where do you start, and what should you focus on first?

- **You don't need to tackle all five at once** — Every agenda matters, and the smart move is to focus where it counts most for you right now.

So, what comes first for you?

- **Every business starts from a different place** — Your priorities depend on where you are today, and that's exactly what's worth getting clear on.

A little focus goes a long way.

- **And there's plenty of support to tap** — Many programmes and partners across the ecosystem, ready to match to your priorities.

The key is finding the right next step for you.



Your Starting
Point



FRB
**FUTURE READY
BUSINESS INDEX**

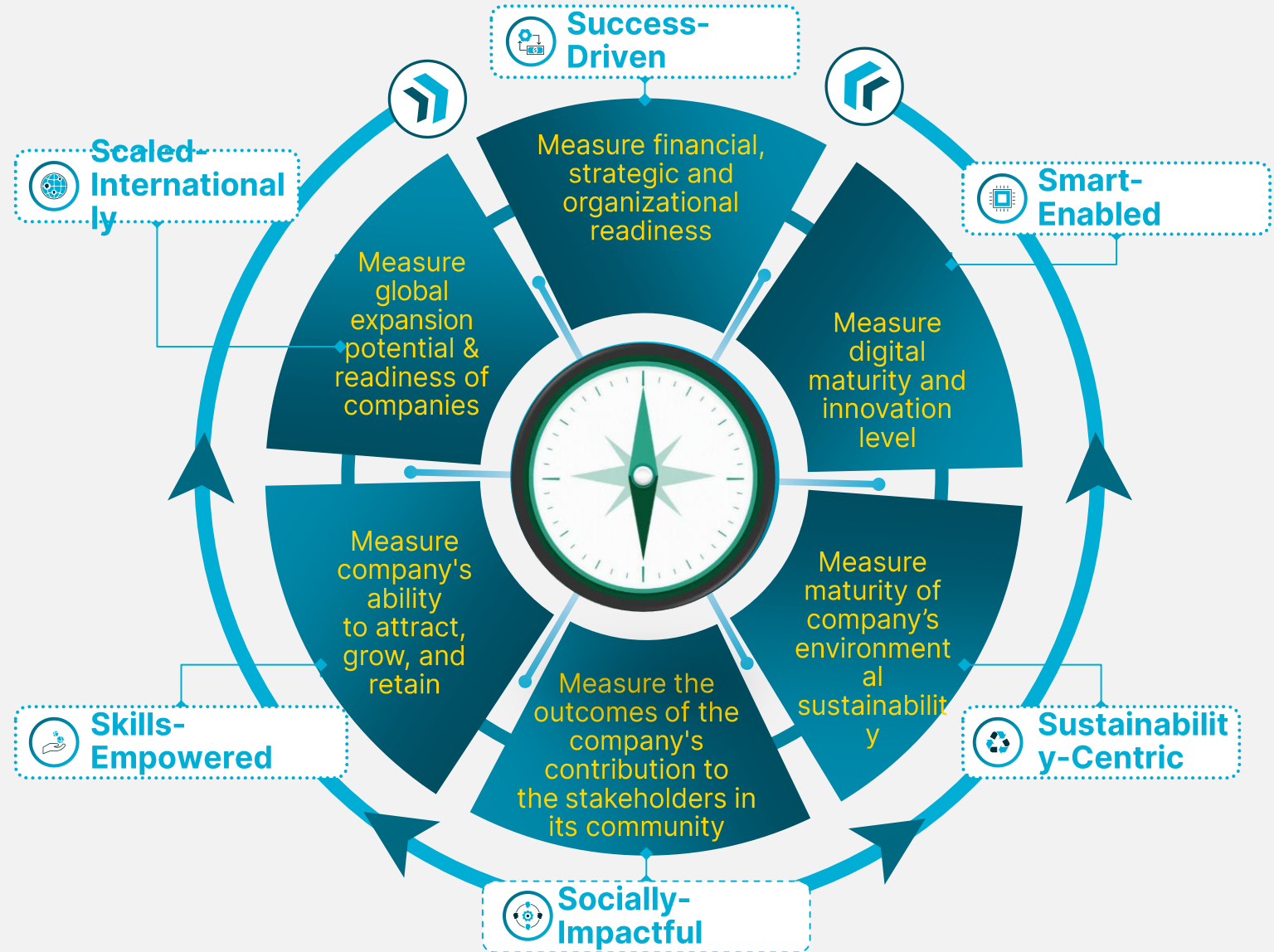
What is the FRBI?

The FRBI's 6 dimensions of readiness represents 5 of SBF's Future Ready Actionable Programmes:

- ***Success-Driven***
(Foundation Dimension)
- ***Scaled-Internationally***
- ***Smart-Enabled***
- ***Skill-Empowered***
- ***Sustainability-Centric***
- ***Socially-Impactful***

→ A general health scan that identifies where your business should focus on

- ✓ Understand your current readiness
- ✓ Identify your most important gaps
- ✓ Prioritise actions with the greatest impact
- ✓ Connect with the right support



What you do

- Complete the assessment, progress can be saved for later
- Delegate your colleagues to complete dimensions relevant to them
- Don't need to prepare financial information since it is auto-filled by ACRA
- Respond to MCQs across 6 dimensions, with responses related to current vs aspiration
 - ~20% Quantitative questions
 - ~80% Qualitative assessments

The screenshot shows the FRB Future Ready Business Index survey interface. The top navigation bar includes links for Home, Survey, Results, Knowledge Centre, Manage Users, and Get Help. The main content area is titled "Smart Enabled" and includes a "Delegate to Employee" button. Below this, there is a section for "3.1 Digital turnover (%)" with a sub-question: "What percentage of your organisation's turnover can be attributed to digital? (Estimate if unsure)". This section contains a table with two columns, "Current" and "Target", and four rows of radio button options: A) Less than 10%, B) 10 to 25%, C) 25 to 50%, and D) More than 50%.

	Current	Target
A) Less than 10%	☐	☐
B) 10 to 25%	☐	☐
C) 25 to 50%	☐	☐
D) More than 50%	☐	☐

The screenshot shows a modal window titled "Auto-fill Answers with ACRA Data" from the Accounting and Corporate Regulatory Authority (ACRA). The modal contains the ACRA logo and the text: "We have automatically pre-filled selected fields using the latest data from ACRA. You may review and update these fields if the information is outdated or inaccurate before submitting your survey." At the bottom of the modal is a button labeled "Continue with ACRA Data".

What you get

- A personalised readiness report:
 - ✓ Your readiness profile across all dimensions
 - ✓ Identification of priority gaps and opportunities
 - ✓ Practical and strategic insights for improvement

https://sbf-staging-thetechyhub-s20-official-projects.vercel.app/index/results

FRB

FUTURE READY BUSINESS INDEX

Home

Survey

Results

Knowledge Centre

Manage Users

Get Help

FRBI Priority Table

Your priorities are ranked based on gaps between your current and target capabilities.

PRIORITY	DIMENSION	CURRENT	TARGET	YOUR TOP 3 INSIGHTS	APPOINTMENT
High	Smart Enabled	32	87	Your company needs to extend IT disruption and safeguard coverage to full IT infrastructure and test potential disruption scenarios to further improve Smart Enabled score Your company needs to define policies and train teams in data governance to further improve Smart Enabled score Your company needs to create structured automation initiatives to further improve Smart Enabled score	Appointment Requested
	Success Driven	30	78	Your company needs to set a recurring innovation budget and periodically prioritize innovation projects to further improve Success Driven score Your company needs to introduce a tracking dashboard or regular check-ins to monitor strategy execution to further improve Success Driven score Your company needs to introduce KPIs and start tracking them regularly to further improve Success Driven score	Book an Appointment
Mid	Skills Empowered	58	97	Your company needs to benchmark compensation periodically for key roles to further improve Skills Empowered score Your company needs to incorporate external labour market and skills trends in workforce planning forecasts to further improve Skills Empowered score Your company needs to identify job roles impacted by external changes and adjust roles accordingly to further improve Skills Empowered score	Book an Appointment

Show other dimensions

2026-07-0121A

Future Ready Business Index (FRBI) Report

Download Report

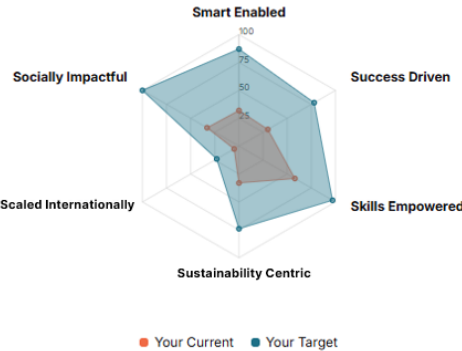
FRBI Score & Summary

32

Needs Improvement

FRBI scores range from 0-100 and reflect your organisation's readiness across six dimensions. **"Needs Improvement"** indicates early-stage capability with significant room to enhance your organisation's future readiness.

Your organisation is in the early stages of building future readiness. The priority table below identifies the dimensions that need the most attention. Addressing these areas will help establish a stronger foundation for long-term growth.

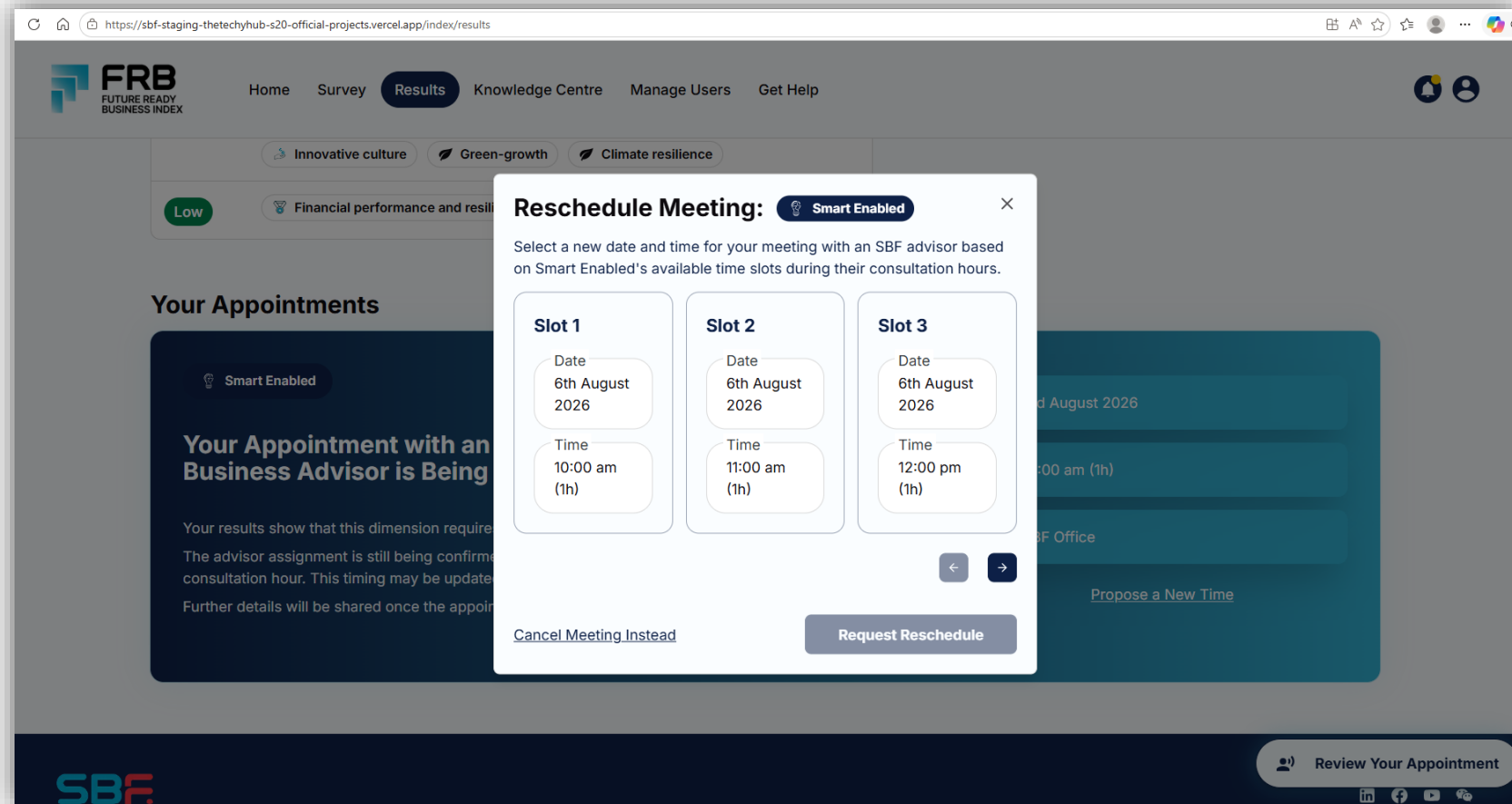


What you get

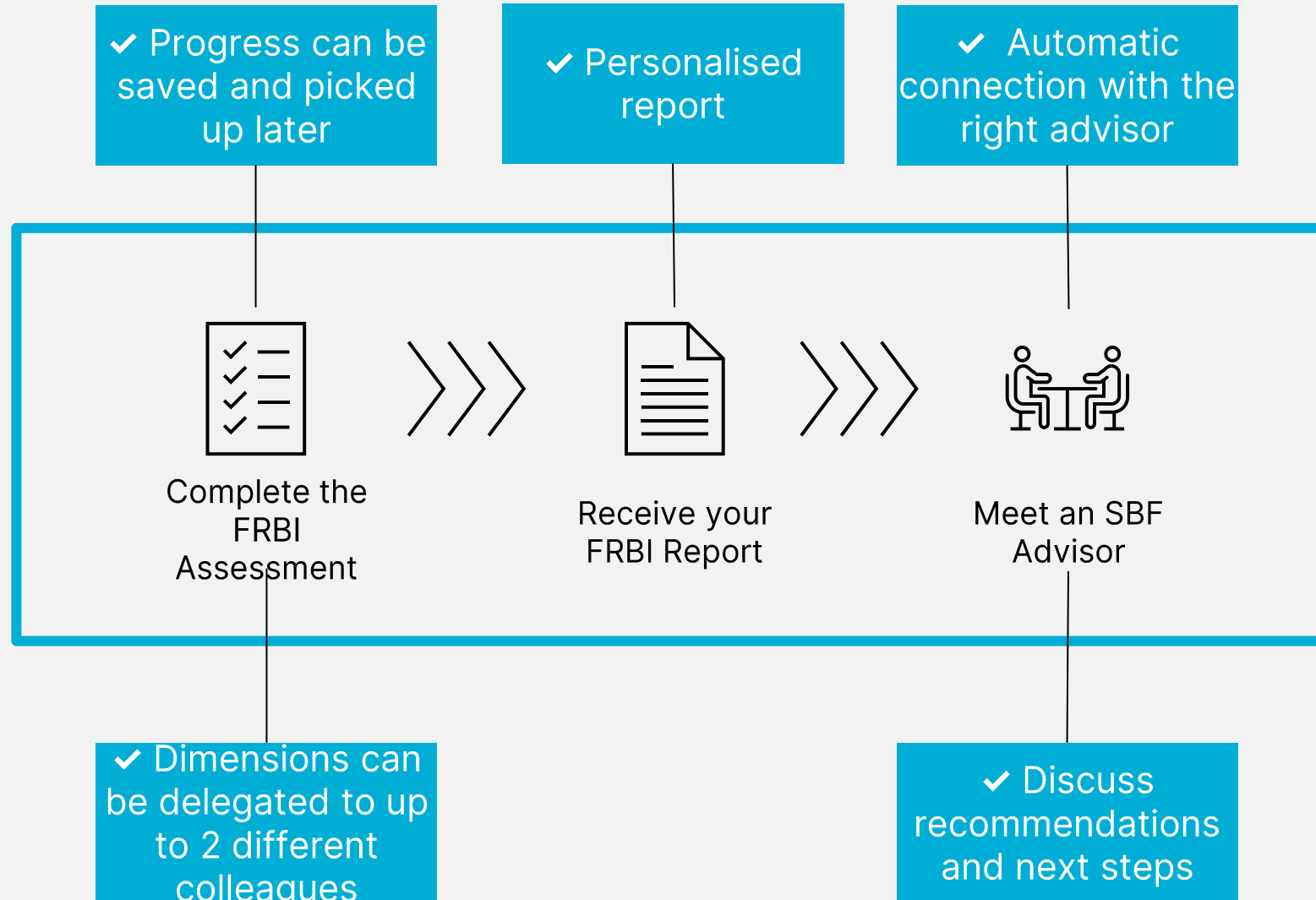
- **After the assessment, SBF will reach out to you to discuss your results and work out solutions tailored to your business**

Tailored support from SBF:

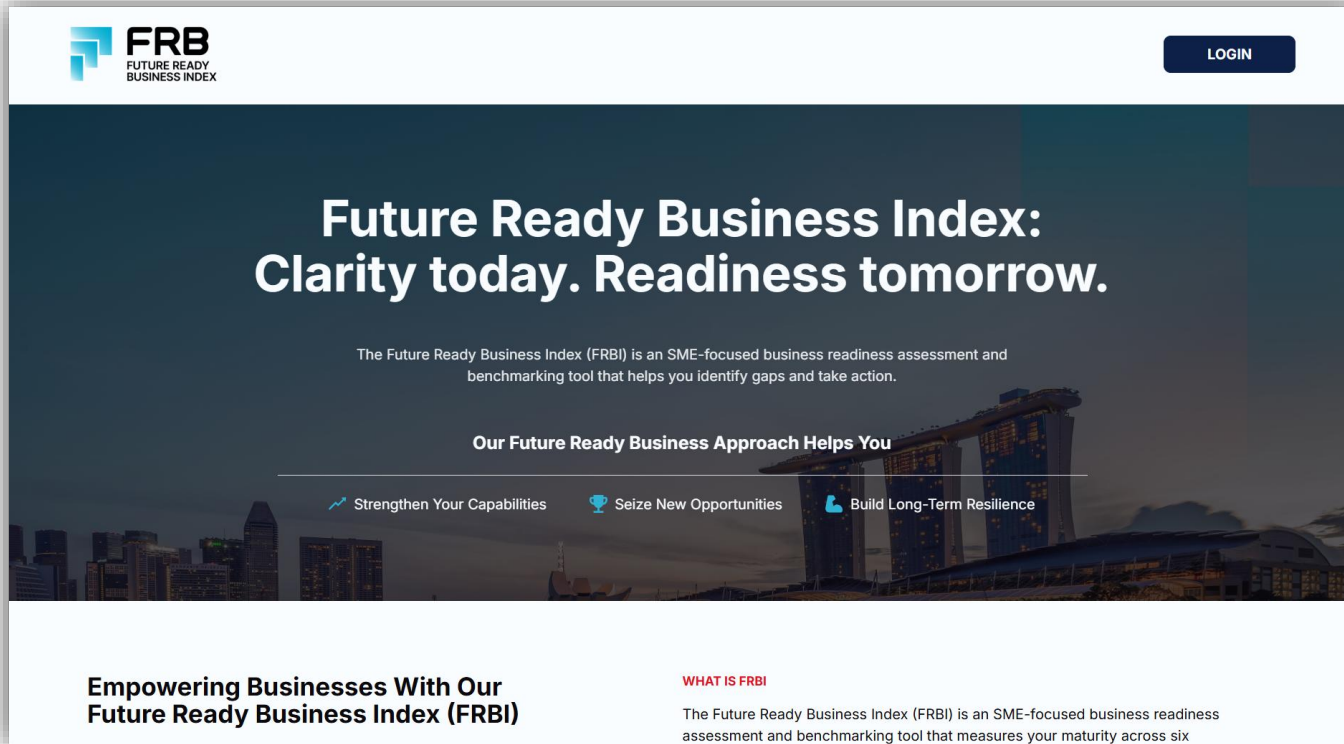
- ✓ Connect with an SBF advisor
- ✓ Discuss your priorities and business needs
- ✓ Be guided towards relevant programmes, partners and resources



Your Journey: From assessment to action in three simple steps.



The FRBI helps you focus on what matters most, so you can invest your time and resources where they will have the greatest impact.



Take the FRBI today and start building a future-ready business.

Wrap – Up: Make Full Use of your **SBF Membership**



Expand
Network and
Partnership
Opportunities



Access Global
Markets and
Tap Overseas
Connections



Build and
Enhance
Organisational
Competencies



Engage
Actively and
Advocate
Collectively

Start your journey with SBF:

**Visit the booths at the foyer
and take the FRBI assessment**

Reach out to SBF

Connect with the SBF teams:

Scaled Internationally — globalconnect@sbf.org.sg

Smart-Enabled — smart.tech@sbf.org.sg

Socially Impactful — socialsustainability@sbf.org.sg, contact@sbffoundation.org.sg

Skills Empowered — ewtp@sbf.org.sg, learn@sbf.org.sg

Sustainability-Centric — NetZeroHub@sbf.org.sg

Future Ready Business Index — policy@sbf.org.sg

Membership team — mr@sbf.org.sg

Business Matching Instructions



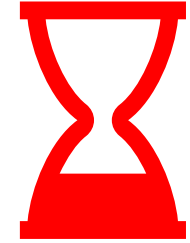
Confirm that you have received an email from **support@jublia.co** (sent 17 Aug). Alternatively, visit the Information Counter outside this room for **meeting details**.



Business Matching will be conducted in this room, after the tea reception has started.



Sessions start **promptly at 3.30pm**. Each session lasts **15 minutes**. Be punctual and wrap up on time.



A 15-minute timer will be displayed on screen, we will ring a bell two minutes before the session ends. Please take this as your **cue to wrap up**.

Post-Event Feedback Form



Please take a moment to scan the QR code and complete the Feedback Form for today's event.





Thank You.

sbf.org.sg